

Limited Warranty on Pearl® Commercial Sinks & Faucets

Parts and Finish

All parts and finishes of this Pearl® commercial product are warranted to the original purchaser to be free from defects in material and workmanship for five (5) years from the date of purchase. Special terms and conditions may apply to specific models. Please refer to the model-specific Maintenance and Installation manual for more details.

What We Will Do

Pearl® will repair or replace, free of charge, during the applicable warranty period (as described above), any part or finish that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Pearl® may elect to refund the purchase price in exchange for the return of the product. These are your exclusive remedies.

What Is Not Covered

Any labour charges incurred by the purchaser to repair, replace, install or remove this product are not covered by this warranty. Pearl® shall not be liable for any damage to the commercial product resulting from reasonable wear and tear, misuse, abuse, neglect, changing building conditions, aggressive waters for sterilization, gray water (recycled or repurposed water), improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions, and any other exclusions set forth in the Maintenance and Installation manual for the particular product. Pearl® recommends using a professional plumber for all installation and repair. We also recommend that you use only genuine Pearl® replacement parts.

What You Must Do To Obtain Warranty Service Or Replacement Parts

A warranty claim may be made and replacement parts may be obtained by calling or writing as follows:

Life With Pearl

Technical Service Centre

#120-1231 Burdette Street

Richmond, BC V6V 2Z2

support@lifewithpearl.com

604-242-1601

Pearl® Commercial products covered under this warranty include: Pearl® Vanity Sinks, Pearl® Vanity Faucets, Pearl® Kitchen Sinks, and Pearl® Kitchen Faucets. This warranty applies only to Pearl® commercial products installed in Canada.

Limitation on Duration of Implied Warranties. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY OR CONDITION, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER. Some provinces do not allow limitations on how long an implied warranty or condition lasts, so the above limitation may not apply to you.

Limitation of Special, Incidental or Consequential Damages. PEARL® SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OR CONDITION, BREACH OF CONTRACT, TORT, OR OTHERWISE. PEARL SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE COMMERCIAL PRODUCT RESULTING FROM REASONABLE WEAR AND TEAR, MISUSE, ABUSE, NEGLECT, CHANGING BUILDING CONDITIONS (SUCH AS VOLTAGE SPIKES), AGGRESSIVE WATERS FOR STERILIZATION, GRAY WATER (RECYCLED OR REPURPOSED WATER), IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING FAILURE TO FOLLOW THE APPLICABLE CARE AND CLEANING INSTRUCTIONS, AND ANY OTHER EXCLUSIONS SET FORTH IN THE MAINTENANCE AND INSTRUCTION MANUAL FOR THE PARTICULAR PRODUCT. Some provinces do not allow the exclusion or limitation of special, incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Additional Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from province to province. This is Pearl's® exclusive written warranty and the warranty is not transferable. If you have any questions or concerns regarding our warranty, please call, mail or email us as provided above.

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