

1 YEAR LIMITED KRÜGER VENTILATION PRODUCT WARRANTY

The KRÜGER limited warranty only applies to the original purchaser (consumer) of its products and is not transferable. KRÜGER warrants that its products will be free from defects in materials and workmanship for a period of one year from the date of original purchase. There are no other warranties, express or implied, of merchantability or fitness for a particular purpose. During this one-year warranty period, KRÜGER will, at its option, repair or replace any product or part that is found to be defective under normal use and service in residential use. Shipping and labour for repair or reinstallation associated with this warranty are not covered by this warranty. The end-user may need to submit the defective product or parts to the KRÜGER head office for processing. Once the product or parts have been received, a replacement will be sent out to the sender's address.

This warranty does not cover:

1. Normal maintenance and service.
2. Any products or parts that have been subject to misuse, negligence, accident, improper maintenance or repair, faulty installation or installation not in accordance with recommended installation instructions.
3. Any light bulbs, filters, or parts that are considered consumable parts.
4. Any cosmetic wear due to normal wear and tear on mechanical and/or movable and/or removable parts, including tracks, ball bearings, and extensions.
5. Any labour associated with the repair or installation of the product.
6. Shipping charges incurred from the warranty claim.

The duration of any implied warranty is also limited to the one-year period as specified above. KRÜGER'S obligation to repair or replace the product or parts, at KRÜGER'S option, will be the purchaser's sole and final remedy under this warranty. KRÜGER will not be liable for indirect, incidental, consequential, or special damages arising out of or in connection with product use or performance. This warranty supersedes all prior warranties.

To qualify for warranty service, first; (1) Notify KRÜGER / Superprem Industries Ltd at 120-1231 Burdette Street Richmond BC V6V 2Z2, by telephone: 1-604-214-4477, or by email: info@krugerliving.com ; (2) Give the model number and part identification and; (3) Describe the nature of any defect in the product or part, as well as provide pictures of the product and the defect. At the time warranty service is requested, proof of purchase and evidence showing the original purchase date must be presented. Write down the following information to better help you obtain assistance or service should you need it. You will need

to know your complete model number and serial number. You can find this information on the inspection label located on your appliance. Keep this form and your sales slip together for future reference. Fax or email this form in to register your warranty with KRÜGER / Superprem Industries Ltd.